



# PARTNERS FOR SUCCESS<sup>®</sup>

*building hope for the future, one relationship at a time*



During the 2022-2023 school year, Partners For Success<sup>®</sup> family support workers supported families and educators in 29 schools across six school districts in Dakota County. In partnership, they worked to implement effective home-based strategies that increased parental involvement, improved academic performance, and connected families to community resources.

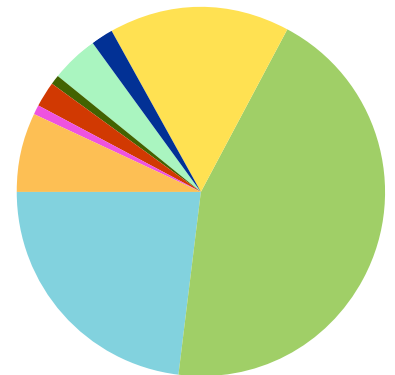
## 2022-2023 IMPACT REPORT

Total numbers served program-wide:

2,515 Individuals  
683 Families  
1,283 Students

### Program-Wide Race/Ethnicity Demographics

African: 2%
Black/African American: 16%
Hispanic/Latino: 44%
White Non-Latino/Caucasian: 23%
Multi-Racial: 7%
American Indian/Alaskan Native: 1%
Asian: 2%
Other: 1%
Unknown: 4%



41 HIGH SCHOOL STUDENTS GRADUATED WITH SUPPORT FROM Partners For Success<sup>®</sup>



Preventing just **FOUR students** from dropping out of school creates social returns that pay for the entire program for a year.\*

\*University of Minnesota, CAREI study



# Partners For Success® Family Support Workers



Family support workers partner with school staff to identify students who are struggling academically.

Many barriers in a student's life can affect their ability to learn or attend school. Parents need a network of support to ensure their students can arrive at school ready to learn. Family support workers assist families with basic needs such as food, housing, safety, community resources, and school supplies. They educate families about the steps necessary to support their students' academic success.

Family support workers build trusting relationships with families, set goals with them, and provide ongoing support and follow-up to help them make progress toward their goals.

## PARTICIPANT GOAL ACHIEVEMENTS

Parent Engagement	<div><div></div></div>	91%
Student Attendance	<div><div></div></div>	87%
Student Engagement	<div><div></div></div>	87%
Academic Performance	<div><div></div></div>	84%
Financial Stability	<div><div></div></div>	87%
Housing	<div><div></div></div>	84%

## HOLISTIC SUPPORT SERVICES

### Application Assistance

(rental/energy assistance, medical assistance, etc.)

**294** times for  
**285** clients

### Resource Navigation

(shared requirements/procedures, advocate to reduce barriers)

**461** times for  
**427** clients

### Tangibles

(school supplies, winter gear, personal care items, household goods, etc.)

**378** items  
for **352** clients

### Sexual or Domestic Violence Intervention Support Service

(connected families to 360 Communities violence prevention services: shelter, support group, advocacy, etc.)

**28** times for  
**28** clients

## Here's how we've helped

students and families overcome barriers to school success in 2022-2023:

### Emotional support

*"My family support worker is kind and respectful. She worked really hard to help me and kept me up to date on what was going on. She didn't make me feel small for having to ask for help. She went above and beyond each time, and my family and I really appreciate her. I wish there were more people like her when you have to ask for help."*

- Partners For Success® student participant

### Cultural engagement

*"Student engagement and academics were the most significant positive outcomes of working with this family. Both students took great strides during the school year, especially the sixth grader. Our check-ins and incentives helped him improve his grades and reduce his missing work. He currently has no missing assignments this quarter. This change has led to improved behavior at school. With the eighth grader, we worked on building her confidence in English proficiency and fostering healthy relationships with friends. Their growth was evident. The family and I have developed a strong relationship. Having someone that spoke their language and understood their culture was really helpful in building trust."*

- Partners For Success® family support worker

*"Para mí la trabajadora de apoyo a la familia hace un excelente trabajo, estoy muy agradecida con Dios y con ella porque realmente hace su trabajo con mucha dedicación. Son una gran bendición para los recién llegados como nosotros. ¡Mil gracias!"*

*For me, the family support worker does an excellent job, I am very grateful to God and to her because she really does her job with great dedication. They are a great blessing for the recently arrived like us. A thousand thanks!*

- Partners For Success® parent participant



## REFERRALS

Family support workers refer families to external programs and resources. Of the referrals made by our staff, the percentages below represent the families that followed up and connected with the resources we provided in 2022-2023.

Food Support	<div><div></div></div>	91%
Financial	<div><div></div></div>	93%
Healthcare	<div><div></div></div>	90%
Housing	<div><div></div></div>	79%
Mental Health	<div><div></div></div>	80%

“[My family support worker] was a great support for me and my family when we moved to Minnesota, and she keeps checking on us all the time to see if there is anything we need help with.”

- Partners For Success® student participant

## Food and financial resources

“A family came to me in the middle of a divorce due to domestic violence. While in a domestic violence shelter, we found the mother an advocate and an attorney with backgrounds working within the family’s specific culture. The mother moved from temp jobs to landing a position closer to her children. As she built financial stability, she moved from the shelter into transitional housing. Her children joined her, with transportation in place to continue getting them to school. I was able to help her move her belongings from friends’ houses to her new home, and we set up food shelf appointments to help offset costs.



Her children struggled with completing homework because her home internet connection was unreliable, so I worked with the school district to obtain a hot spot for the children to use when they were in her care.

This family has conquered many obstacles throughout the school year but is excited about settling into their new home and starting a new chapter in life.”

- Partners For Success® family support worker

## Safe and stable housing

“When I met Natalie and her children, they were facing eviction. Natalie was stressed and overwhelmed. I sat with her, and we called the housing crisis line together. We had the phone on speaker so I could help her and explain the questions they were asking or if she had any questions and needed my help. She completed the housing crisis screening, and they assigned a housing worker to her. After the phone call, she cried, hugged, and thanked me. It wasn’t until after contacting the housing crisis line that she realized I was there to help and support her.

Ever since then, our relationship has been amazing. Natalie responds to my texts, reaches out when she needs something and communicates with the attendance office when her children are absent. Her housing worker placed her into a hotel through the Hotel Connect program, so she and her kids had somewhere to stay until something at the Dakota Woodlands family shelter opened or she could afford a place on her own. The housing worker moved the family to the Hotel to Home program when Natalie achieved enough financial stability that she could afford market-rate rent and housing on her own.”

- Partners For Success® family support worker



# 2022-2023 Partners For Success® Participant Survey Results

Of the program participants who responded to these survey questions:

**95%** increased access to 360 Communities resources

**93%** said 360 Communities was responsive to their cultural needs

**93%** increased their knowledge of community resources

**95%** would recommend 360 Communities to someone they know

*"Our family support worker checked in regularly to see if we needed anything. She also checked in to see how I was doing and that meant the world to me!!"*

*To know that she genuinely asked and cared to listen to me. Thank you again — my family and I appreciate all of the help."*

- Partners For Success® parent participant

*"My family support worker is very professional and kind. I got more help in a few months than I received for years. I'm so grateful for everything she did for us."*

- Partners For Success® student participant



*"Our family support worker helped alleviate the stress I had, helped me with resources, and helped me find long-term solutions."*

- Partners For Success® parent participant



**360 Communities®**

Help in the moment. Hope for the future.

Founded by volunteers more than 50 years ago, 360 Communities is a growing and innovative nonprofit providing services to more than 15,000 people annually in about 40 locations in Dakota County, Minnesota. Holistic services include a network of five food shelves, two resource centers, two domestic and sexual violence shelters, and two programs that support school success from birth to high school graduation.



Scan the QR code for more **Partners For Success®** student and family success stories. Learn how 360 Communities' **Commitment to Diversity, Equity, Inclusion, and Belonging** ensures better services for people across our programs.



**Diversity  
Equity  
Inclusion  
Belonging**

**360 Communities® delivers safety and stability that improves lives.**

**We support individuals and families in Dakota County with:**

- Healthy food
- Emergency financial assistance
- Housing stability
- Violence prevention and intervention
- Safe shelter
- Advocacy
- Healthy relationships
- Early childhood development
- School success
- High school graduation

To learn more, visit our website [360Communities.org](https://360Communities.org) or contact **Lisa Lusk, Director of Programs and Operations** | [llusk@360Communities.org](mailto:llusk@360Communities.org) | (952) 985-4014